



PRODUCT REGISTRATION

Please complete the Product Registration Card and return to:

Graf Brothers Flooring 679 Johnson Lane | South Shore, KY 41175 or by fax 740-355-7905 or register by e-mail to: info@grafbro.com **within 30 days of installation** in order to validate this warranty.

Name (Last, First): _____

Street Address: _____

City, State, Zip: _____ Phone: _____

Flooring Description: _____

_____ Tally Number: _____

Purchased through: _____ Purchase Date: _____

Product Registration is required to validate this warranty. If there is a problem before installation, contact your distributor immediately. For Customer Service please e-mail: info@grafbro.com.



GRAF

BROTHERS

INSTALLATION CHECK LIST

According to NWFA guidelines,
**INSTALLATION OF THIS FLOOR
MEANS THAT YOU ACCEPT ALL:**

Grade, Color, Length Spec, Length Average,
Milling, and Footage Tallies **AS THEY ARE.**

BEFORE Installation make sure you check and document:

- Jobsite meets the MINIMUM jobsite conditions required by NWFA Technical Manual (chapter 1)
- Material has properly acclimated according to chapter 2 and Appendix B of the NWFA Technical Manual
- Subfloor moisture content has been properly tested as instructed in chapter 3 of the NWFA Technical Manual
- Checked the moisture content of the Graf Brother's material
- Checked the grade stamped on the bundle or on the tally as the grade you purchased or equivalent
- Ordered 5% Extra to allow for NWFA allowable defects and less desirable planks.
- Checked to make sure the job site has adequate humidification system before & after installation
- Relative humidity is between 35%-60%
- Checked the milling to be within tolerances required.
- If being installed over radiant heat, I have read and understand NWFA's guidelines listed in Appendix H of the NWFA technical manual.

If there is a problem with your floor, **STOP!**

1. Call your distributor from which you bought the flooring.
2. Take pictures and give samples to who you bought the flooring from.
3. If a claim is warranted you must fill out the claim inspection form, provided by your distributor.

Wind Shake in Rift and Quartered is difficult to see and is NOT a manufacturing defect and must be culled out on the job site. You are the final inspector of this floor. Are there any pieces that do not meet grade or are defective? If so, do not install. The Graf Brother's warranty only covers material that has not been installed and that exceeds 5%. WE DO NOT COVER LABOR COSTS.

For warranty information, please visit our website:

www.grafbro.com
